

CURRICULUM VITAE

PERSONAL INFORMATION

Name **RAMOS, JOÃO RICARDO DE JESUS**

Nationality Portuguese

Date of birth 6 MAY 1982

WORK EXPERIENCE

- Dates July 2004 to present
- Name and address of employer PT-SI (Portugal Telecom – Information Systems)
Urbanização do Tagus Park, Lote 35, 2784-549 Porto Salvo
<http://www.ptsi.pt>
- Type of business or sector Consulting and Information Systems Integration
- Occupation or position held Informatics Consultant
 - Main activities and responsibilities Member of the billing department

MAIN PROJECTS

- Dates July 2005 to present
- Project name / Client KISS (*Keep Information Systems Simple*) – new billing system for TV Cabo.
- Occupation or position held Informatics Consultant
- Main activities and responsibilities
 - Development Phase:
 - Introduction of VoIP for TV Cabo;
 - Implementation of the new layout for the TV Cabo invoices;
 - Collections system, *bill formatting*, payments system, etc;
 - Customizations made to the billing system.
 - Corrections Phase.
Geneva, Oracle/PL-SQL, Java e XML
- More relevant areas / technologic knowledge
- Dates July 2004 to July de 2005
- Project name / Client e-Bill for the PT Group (project made with international team of *Siebel eDocs*)
- Occupation or position held Informatics Consultant
- Main activities and responsibilities
 - Graphical interface development;
 - Development of the application presentation layer;
 - Data extraction, treatment and presentation;
 - Corrections Phase.
e-billing, Java, Struts&Tiles, XML, HTML, JSP
- More relevant areas / technologic knowledge
- Dates August 2001 to present
- Project name / Client Websites development:
 - Portal about the World War 2 (in portuguese and english), personal:
<http://www.worldwar-two.net> (since August 2001)
 - PC Clean official website:
<http://www.pcclean.pt> (April 2006)

- Occupation or position held Webmaster
- Main activities and responsibilities Development of all website (they also include a backoffice).
- More relevant areas / technologic knowledge HTML, PHP, MySQL, Javascript, Flash, XML, Apache and IIS Webservers

EDUCATION AND TRAINING

- Dates September 2000 to July 2005
- Name and type of organization providing education an training ISCTE (Instituto Superior de Ciências do Trabalho e da Empresa) – Lisbon University
- Main professional competences
 - Networks
 - Programming
 - Multimedia
 - Telecommunications
- Title of qualification awarded Telecommunications and Computer Science Engineering degree
Degree Final Work made in PT-SI consisted of the development and implementation of an Electronic Billing for the Portugal Telecom Group.
- Classification 16 values [0-20]
- Dates Since the school year 1997/1998 until 1999/2000
- Name and type of organization providing education an training Linda-a-Velha's High School
- Main professional competences
 - Sciences Group
 - High School
- Title of qualification awarded High School
- Classification 16 values [0-20]

Certifications

- Dates February 2006
- Title of certification XACCT (mediation system)
- Certification Entity amdocs
- Dates September 2005
- Title of certification ECDL - European Computer Driving Licence
- Certification Entity ECDL Certification Centre
- Dates September 2000 to August 2001
- Title of certification Improvement Course
- Certification Entity Wall Street Institute
- Dates July 1996 to August 1996
- Title of certification Summer Course
- Certification Entity British Council
- Dates July 1995 to August 1995
- Title of certification Summer Course
- Certification Entity British Council

PERSONAL SKILLS AND COMPETENCES

MOTHER TONGUE

PORTUGUESE

OTHER LANGUAGES

ENGLISH

- Understanding
 - Writing
 - Speaking

GOOD
GOOD
MEDIUM

FRENCH

- Understanding
 - Writing
 - Speaking

BASIC
BASIC
BASIC

SPANISH

- Understanding
 - Writing
 - Speaking

BASIC
BASIC
BASIC

**SOCIAL SKILLS AND
COMPETENCES**

TEAM SPIRIT:

- LINDA-A-VELHA SCOUTS— DE 1986 A 1994.
- ROW PRACTICE ON ASSOCIAÇÃO NAVAL DE LISBOA (ANL) —1996 TO 2000.

CONFERENCE:

- Participation on ProfMAT98 (<http://www.ip.pt/profmat98/cient.html> and <http://www.ip.pt/profmat98/resumos/PSP26.htm>) — November 1998 in Guimarães.

GOOD INTER-PERSONAL RELATIONSHIP;
RESPONSIBLE SENSE.

**ORGANIZATIONAL SKILLS AND
COMPETENCES**

SENSE OF ORGANISATION;

EXPERIENCE ACQUIRED WITH:

- PART-TIME JOB ON AUTOMÓVEL CLUB DE PORTUGAL — AUGUST AND SEPTEMBER OF 1999.
- PARTICIPATION IN THE SUMMER ACTIVITIES OF THE OEIRAS COUNCIL — 1997 AND 1998.

**TECHNOLOGIC SKILLS AND
COMPETENCES**

PROGRAMMING LANGUAGES:

- JAVA, .NET PLATFORM, C++, SQL, PL/SQL, PASCAL (BASIC) AND PROLOG (BASIC).

PROGRAMMING LANGUAGES FOR WEB:

- HTML, CSS, XML, XSLT, PHP, JSP, JAVASCRIPT, ACTIONSCRIPT, VRML AND STRUTS FRAMEWORK.

MODULATION LANGUAGE:

- UML.

DATABASES:

- SYBASE SQL, MYSQL, ORACLE AND SQL SERVER 2003 (BASIC).

WEB SERVERS:

- APACHE AND IIS.

OPERATING SYSTEMS:

- MICROSOFT WINDOWS, MS-DOS AND LINUX.

SOFTWARE:

- VISUAL STUDIO .NET;
- ECLIPSE
- POWER DESIGNER;
- MICROSOFT VISIO;
- ALL FUSION HARVEST;
- TORTOISE CVS;
- REMEDY;
- MACROMEDIA FLASH AND DREAMWEAVER;
- ADOBE PHOTOSHOP AND PAINT SHOP PRO;
- MICROSOFT OFFICE;
- OPERA, FIREFOX AND MICROSOFT INTERNET EXPLORER.

OTHER SKILLS AND
COMPETENCES

HOBBIES:

- PLAY COMPUTER;
- PROGRAMMING;
- CINEMA;
- WATCH TV;
- LISTEN MUSIC;
- READ;
- TRAVEL.

DRIVING LICENCE

Drivers licence category B (automobile)

ADDITIONAL INFORMATION

References available upon request